

**Please note:** Crown Spas & Pools are sold-out of all Above Ground Pool Kits for the remainder of 2020.

Thank you for contacting Crown Spas and Pools. We apologize for the delay in returning emails and messages, we have received a large volume of requests for Above/On Ground Pool Kits, Hot Tubs and In-Ground Pools.

At this moment, we have 120+ people on our callback list for Above Ground Pools. We apologize, as it can be daunting to keep up with the number of requests daily. It seems the demand for Pools has far exceeded the Supply availability across Canada and North America.

The only Pool option available at this time is the On-Ground Pool Kits by Fox Pools (The Ultimate Pool) with a current lead time of (about) 4-6 weeks. These pools are considerably more substantial, more durable, better suited for our climate, and efficient for people to self- installations. Of course, the Fox Pool/The Ultimate Pool comes with a higher price point. Kits typically start at \$8500-\$15,000 depending on the size and options added.

The following link takes you directly to the [Ultimate On-Ground Pool Page](#). We encourage you to thoroughly review what's included in the Kits, and what is not. If the price point for the Ultimate On-Ground Pool Kit is within your budgetary requirements ( or, see our [Financing Page](#) ) and you would still like to proceed, please contact us. We will be in contact with you towards the end of the season. Again, our volume of callbacks is quite lengthy.

Crown Spas & Pools are entirely booked for installations for the remainder of 2020. Therefore, any requests for Above Ground Pools Kits, On-Ground, and In-Ground installations will occur in Late Spring/Early Summer of 2021. We will not advise any dates at this time.

I think we are all in the same situation one way or another, so we are trying our best at this particular time in our history. We ask for your patience and understanding if we take longer to get back to you.

#### To Re-Cap:

- We are sold out of **ALL** Above Ground Pool Kits for 2020.
- We are no longer offering any type of pool installations for 2020.
- The only option available is the Ultimate On-Ground Pool (self-install only)
- All the Above/On-Ground pool kits sold, going forward, will be for self-installation only.
- IF/WHEN Above Ground pool kits come available, it be first-come-first-serve (self-install only)

When we have more direction from our pool Suppliers, we will have a better idea of what our supply will look like going forward. Until then, we have no indication.

**IF** you are still interested in being contacted for an Above Ground pool kit, please respond to this email and detail in the subject line which pool you are interested in. This will help to process your quote. **Again**, we will be responding to 2021 business at the end of this season, and during this Winter.

Please keep in mind lead times and availability of products for pools and spas are rapidly changing daily, due to supply and demand issues, which is a cause/effect of Covid-19.

Thank you for your patience and understanding during these truly unprecedented times, all the best to you and your family!